

# Hintz Family Dentistry

319 N. Ankeny Blvd.  
Ankeny, IA 50023

615 E. 14<sup>th</sup> St.  
Des Moines, IA 50316

15 E. Southridge Rd.  
Marshalltown, IA 50158

Hintz Family Dentistry complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hintz Family Dentistry does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Hintz Family Dentistry:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

*If you need these services contact Wendy Carnahan (Office Manager).*

If you believe that Hintz Family Dentistry has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Wendy Carnahan (Office Manager)  
319 N. Ankeny Blvd. Ankeny, IA 50023  
Telephone: (515)965-1653  
Fax: (515)965-2491  
Email: [hintzfamilydentistry@gmail.com](mailto:hintzfamilydentistry@gmail.com)

*You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Wendy Carnahan (Office Manager) is available to help you.*

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Compliant Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Ave., SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1(800)368-1019, (800)537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.